

Attention Parents

In this novel time of online learning, we know how important it is for you to have access to the progress of your student. **Parent Portal**, Keene ISD's online software that allows you to follow your child's grades, attendance, discipline, immunizations, and school alerts, is going through a much needed update and improvement this weekend. Parent Portal will be offline until Monday, April 6th. At this time you will be able to get back on and follow your kids.

- If you are a frequent flier with parent portal you will have to do nothing to enjoy this improved version.
- If you have never created an account, it is easier than ever before and you will find instruction in the pamphlet we are providing just make sure you use the email address you used when you registered your students. **This is called your TxEIS email address.**
- If you have an account but do not have access to your login information, then you must call your campus and find out your TxEIS email and then recover your lost password or create a new account with that email.
- If you have an account but it is not the email you used for registration, TxEIS email, then you need to create an account with that email or call the office and have them switch your email on file. You will not be able to register unless your parent portal email matches your on file email.

TXEis will allow us to truly have an online registration experience this spring. It will save you hours! Please take advantage of this slower paced life and get this done the week of April 6-10. We will have people on call from 8:00-11:00am every day to help you if you get stuck. Please contact your campus if you need help.

YOU WILL NOT BE ABLE TO REGISTER FOR THE 20-21 SCHOOL YEAR UNLESS YOUR EMAIL MATCHES YOUR TXEIS EMAIL